

District Service Center FAQ

- When will this be happening?
 - In November the Seattle, and Seven Rivers office support will shift to the Service Center
 - At the start of 2014 the Puget Sound and Vancouver District office support will shift to the Center
 - In early Spring Tacoma District support will move to the Service Center
 - Summer of 2014 the Inland District support will shift to the Service Center
- Who will be providing the support?
 - Each District will have a primary contact person who will work with the Superintendent and the local churches in that District.
 - There will be secondary support from the other staff when your primary contact is away
 - Specific staffing will be communicated as we get closer to launch
- What will remain the same?
 - Email addresses will remain the same
 - Websites and Blogs will remain the same and evolve over time
 - Superintendents can still be reached on their cell phones
- How do we call our District Admin?
 - There will be a toll free number specifically for the District Service Center
 - November 1st Seven Rivers will call 1-888-818-4288 or 206-870-6831
 - November 1st Seattle will call 206-870-6814
 - All other districts remain the same
 - The Conference toll free number will have a choice for District Offices

- Each District Admin will have a direct phone number (see above)
 - In January an update with additional District numbers will be provided
- Where can I meet privately with my DS?
 - This can vary from your church, another church, Starbucks, etc.
- Where are records kept?
 - Active files and paperwork will be with the DS until they feel they are complete. They will then be scanned and filed in a secure Document Management System with controlled access by individual user.